

Gambling Helpline Tracking Log
Month Of December 2024

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	9	5	5	5	2	26
Gambler Seeking Info Only	1	1	1	1	0	4
Gambler Seeking GA	0	1	0	0	0	1
Gambler Just Wants To Talk	3	1	1	2	0	7
Admin Reasons	4	1	1	1	1	8
SO Seeking Treatment	0	0	0	0	1	1
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	1	0	0	0	1
Other Family Seeking Treatment	2	1	0	0	0	3
Other Family Seeking Info Only	1	0	0	0	0	1
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	7	7	15	11	7	47
GA Information	0	0	0	0	0	0
Agency Calling	0	0	3	1	0	4
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	19	17	14	15	4	69
Other (please Specify)	4	10	2	1	1	18
TVG or Casino Reservations	1	2	1	0	1	5
TOTAL	51	47	43	37	17	195
GAT Referrals Given	20	7	8	12	9	56
# People Referred To Treatment	12	5	5	7	3	32
Connected Directly To Agency	0	1	4	1	1	7
Confirmed Appt. With Agency	0	1	4	0	1	6
Permission to call back 72 hour	2	2	3	2	1	10
Successful 72 Hour Call Back	0	1	4	1	1	7
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	1	1	0	2	0	4
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	0	0	0	0	0

GAT REFERRALS: CLACKAMAS=4 DOUGLAS=1 JACKSON=2 JOSEPHINE=1 LANE=4 MARION=6 MULTNOMAH=25
TIILLAMOOK=2 UMATILLA=1 WASHINGTON=8 YAMHILL=2 =56

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=4 (3) ADAPT=1 (5) ADDICTION RECOVERY CENTER=2 (6) BRIDGEWAY=6 (7) CASCADIA (SE 43RD)=1 (16) OPTIONS FOR SOUTHERN OREGON=1 (27) TILLAMOOK FAMILY COUNSELING=2 (28) LIFEWORKS NW (BEAVERTON)=2 (29) LIFEWORKS NW (HILLSBORO)=3 (33) YAMHILL CO HEALTH& HUMAN SVCS.=2 (36) CASCADIA ()CLACKAMAS)=4 (37) NATIVE AMERICAN REHAB ASSN NW=1 (38) VOA=7 (52) LEWIS & CLARK=9 (80) SOLUTIONS=3 (95) HOLISTIC HEALING=1 (96) OREGON CHANGE CLINIC=1 =50

GA: =0=0

(#4) OTHER: A)REGGIE 5= YELLOW HAWK 1 B)OUT OF STATE CALLERS=3 C)PRANKS=14
D)TELEMARKETER=1 =18

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	9	0	6	11	8	7	8	2	51
2ND WEEK	0	0	5	11	11	13	7	0	47
3RD WEEK	0	1	6	13	10	8	4	1	43
4TH WEEK	4	1	9	10	5	4	3	1	37
5TH WEEK	1	2	1	4	6	1	1	1	17
TOTAL	14	4	27	49	40	33	23	5	195

35 # OF REFERRAL TO TREATMENT
210 # OF LIVE CHATS
51,000 # OF WEB PAGE HITS
12 # OF SMS/TEXT
0 # OF GAM TALK